

# INVITATION FOR TENDER

Sealed tenders are hereby invited from reputed and experienced firms in their official letterhead for purchasing Call Center Solution for Community Bank Bangladesh Limited.

1.	Procuring entity	Community Bank Bangladesh Limited
2.	Invitation for	Procurement and installation of Call Center.
3.	Procurement method	Open Tendering Method (OTM), (One Stage Two Envelop)
4.	Tender publication date	<b>15 September 2019</b>
5.	Tender last selling date	<b>23 September 2019</b>
6.	Tender closing date and time	<b>24 September 2019 at 15:00 hrs</b>
7.	Tender opening date and time	<b>24 September at 15:30 hrs</b>
8.	Place/date/time of pre-tender meeting (optional)	<b>19 September 2019 at 15:00 hrs.</b> Community Bank Bangladesh Limited Police Plaza Concord (Level 10, Tower 2), Gulshan 1, Dhaka
9.	Eligibility of tender	The bidder shall have 1) Valid trade license 2) Current income tax certificate, 3) VAT registration 4) Shall be Financially solvent. 5) Shall have the legal capacity to enter into the contract 6) Shall have experience of successfully supplying, installing and commissioning of call center solution for at least 2 (two) banks in last 5 (five) years, 7) Other requirements described in the standard tender document
10.	<b>Price of tender document (Non refundable)</b>	<b>Tk 5000/- Taka Five Thousand Only</b>

## Procuring Entity Details

11.	Name of Official	Md. Abdul Qaium Khan
12.	Designation of Official	CIO & SEVP , Community Bank Bangladesh Limited
13.	Address of Official	Community Bank Bangladesh Limited Police Plaza Concord (Level 10, Tower 2), Gulshan 1, Dhaka
14.	Contact details of the Official	Phone: 09612712225      ict@communitybankbd.com

## SPECIAL INSTRUCTIONS

- a) The procuring entity reserves the right to reject any tenders without assigning any reason.
- b) The procuring entity also reserves the right to omit, increase and/or decrease the quantity of any item(s) from the tender.
- c) If not possible to receive/open the tender on the schedule date for any unavoidable circumstance, the same tender will be received/ opened on the next working date at the same time & venue.
- d) Evaluation will be on the basis of total price.

AVP & Head, General Services Division  
Community Bank Bangladesh Limited  
Police Plaza Concord (Level 10, Tower 2)  
Plot 2, Road 144  
Gulshan 1, Dhaka-1212



**Community Bank**  
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